



TERMS AND CONDITIONS OF ENGAGEMENT

01) The rented vehicle, accessories and extra equipment are received by the lessee in good technical condition, performance and use. Any damage must be reported immediately to the lessor so that it can be rectified as soon as possible, at no cost to the lessee, provided that comprehensive insurance has been taken out, otherwise the lessee is responsible for the costs of such damage.

02) As a general rule, vehicles rented between 08:00 H and 13:00 H, will be returned the following day at 08:00 H. Vehicles rented between 16:00 H and 19:00 H shall be returned the next day at 16:00 H. The hirer may agree with the rental company to return the vehicle at a different time at no cost to him, provided that it does not exceed the departure time by more than 2 hours.

03) Early termination or extension of this contract must be requested by the Hirer at least 24 hours in advance, otherwise the Rental Firm has the right to charge the full price of this contract in any case.

04) Extensions will not be counted as consecutive days of the initial contract, each extension will be considered according to the days rented and the price of the tariff.

05) The rate includes full comprehensive insurance (in case of taking out comprehensive insurance without excess), unlimited civil liability for damages to third parties, theft and fire of the vehicle and unlimited mileage. The rental company does not accept private insurances offered by the client, insurances belonging to bank cards. The key of the vehicle is not covered, the client is responsible in case of loss, breakage or theft.

06) It is strictly forbidden for drivers under 21 years of age to drive the vehicle.

07) Drivers under 24 years of age are not eligible for comprehensive insurance coverage without excess. In these cases, the leasing company must indicate in this contract an excess to cover possible damages caused to the vehicle, which will be determined at the time of contracting. Exceptionally, the leasing company may authorise comprehensive cover for minors under 24 years of age, and this must be stated in the contract.

08) Regardless of the age of the driver, the leasing company reserves the right to demand an excess from the lessee, the amount of which will be determined according to each case and to establish the excess it deems appropriate.

09) The insurance contracted will cover the specific responsibilities it covers, as long as the lessee does not infringe the prohibitions expressly established in clauses 18, and 19 of this contract, and the lessee requires the police to draw up the corresponding statement or report, depending on whether or not third parties are involved.

10) The accepted means of payment are:

10.01) Cash

10.02) Credit card VISA or MasterCard, we do not accept American Express.

10.03) The card must be in the name of the person who is the holder of the rental contract.

11) The rate does not include:

11.01) The cost of hiring an additional driver is 10 € a one-off payment.

11.02) The cost of hiring a baby seat or booster seat is 5 € per day, free of charge from the 4th day.

12) It is necessary to present a valid passport or identity card and a valid driving licence. We do not accept photocopies of any of the documents.

13) The return of the vehicle key more than 30 minutes later than the time specified in the contract in the box "TIME OF ENTRANCE" will result in a penalty charge of 80.00 €.

14) If the vehicle receives a complaint during the period of validity of this contract, the hirer is responsible. The leasing company will charge the customer's card the amount of 25 euros for the management of fines and will communicate to the competent body the details of the lessee, also the leasing company will communicate to the customer through the email provided or any other possible means the complaint and if he wishes, we can manage the payment of the same.

15) The rental is not necessarily linked to a specific vehicle (make, model, colour, equipment, etc.) but to a group of vehicles. Regardless of the model chosen by the lessee, the leasing company will assign a model belonging to the group. If no vehicle of that group is available, a vehicle of a higher category will be assigned at no cost to the lessee.

16) The company reserves the right to cancel the delivery of the vehicle in case of justified doubts about the client's financial capacity or if the client has a history of non-payment or serious incidents.

17) In the event of any conflict arising as a result of the interpretation or non-fulfilment of the stipulations of this contract, the parties, waiving any other jurisdiction that may correspond to them, expressly submit to the jurisdiction of the Courts and Tribunals of San Bartolomé de Tirajana.

18) It is expressly prohibited:

- 18.01) The driving of the vehicle by any person other than the lessee, or others who have not been authorised by the lessor, at the request of the lessee and under the sole responsibility of the lessee.
- 18.02) The subletting or transport of persons for payment.
- 18.03) The transport of more persons than the number of authorised seats in the vehicle.
- 18.04) Overloading the vehicle, loading of combustible, explosive, smelly and dangerous materials.
- 18.05) The use of the vehicle in races, sporting competitions or speed trials, or to push or pull other vehicles or trailers.
- 18.06) Reckless or negligent driving, or driving under the influence of any substance or disease that impairs the physical, mental or reflexes of the driver.
- 18.07) The departure of the vehicle from the island of Gran Canaria.
- 18.08) Leaving in a place of public access any object inside the vehicle which, because it is visible from the outside, could be the cause of forcing, breakage or theft of the vehicle.
- 18.09) It is strictly forbidden to travel with any kind of animals in the vehicle.
- 18.10) Smoking in the vehicle.
- 18.11) Parking the vehicle in a prohibited place, exposing it to the risk of collision.

19) It is strictly forbidden to drive the vehicle on unpaved roads, in the event of needing the service of a tow truck to be rescued and the vehicle is on an unpaved road, at the time of rescue the lessee shall pay the amount of 250 euros for towing costs. If the car suffers any damage due to misuse while driving on such roads, the Hirer shall be responsible for the costs of such repairs.

20) Additional charges:

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| 20.01) Lost or broken key. | 600.00 Euros |
| 20.02) Cleaning (improper use). | 70.00 Euros |
| 20.03) Fuel. | 25.00 Euros (for each ¼ of difference). |

21) The lessor is expressly exempted from any responsibility for the improper use of the rented vehicle, particularly for non-compliance with any of the assumptions of clause number 18 of this contract.

22) The leasing company will only be able to charge the lessor's card the corresponding amounts, in the event of non-compliance with any of the sections of clauses 18 and 19 of this contract. The lessee authorises the lessor to charge his card the amounts corresponding to the obligations resulting from the present rental contract and so states by signing this contract.

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